

CHC42021

CERTIFICATE IV

IN COMMUNITY SERVICES

RTO CODE: 50354

What is the Certificate IV in Community Services?

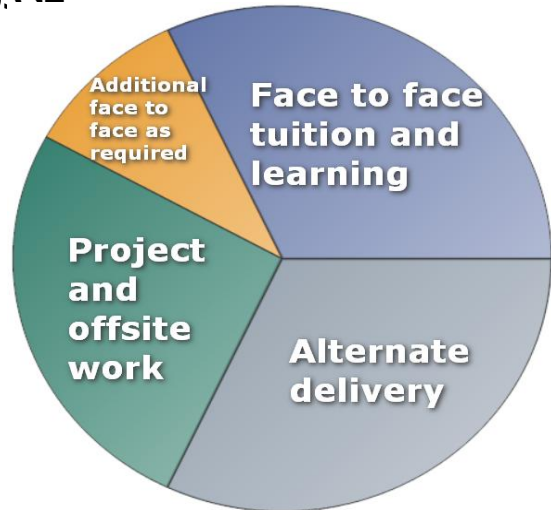
This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may be required to supervise and lead other workers in projects or teams. Work may take place in a range of community service, case work or case management contexts.

There is currently no licensing, legislative, regulatory or certification requirements for this qualification.

Pre Requisites: None

Pathways: Diploma in Community Services



Occupational areas include.

Aboriginal Health Education Officer, Community support worker, Domestic Violence Worker, Women's Health Educator, Case Worker (Community Services), Outreach Officer, Aboriginal Intake and Referral Worker, Early Intervention Homelessness Worker, Peak organisation worker, Community Education Worker, Welfare Support Worker, Court Support Worker, Support Worker (Community Services), Information and Referral Worker, Personal Adviser, Health Education Officer, Community Legal Officers, Welfare Rights Worker, Tenant Advice and Advocacy Worker, Family Support Worker, Phone Advice Worker

To gain this qualification you will be engaged in a performance based project to assess your skills and competencies.

General Notes: All students (or the school) must supply their Unique Student Identifier (USI).

Students are asked to bring their own device to ensure the security of their work and log into the Learning Management System.

Classes are normally scheduled during the school holiday periods to ensure that full support and additional assistance is available.

For more information contact: succeed@fec.org.au

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CORE UNITS

- CHCADV001** Facilitate the interests and rights of clients
- CHCCOM002** Use communication to build relationships
- CHCDFV001** Recognise and respond appropriately to domestic and family violence
- CHCDIV001** Work with diverse people
- CHCLEG001** Work legally and ethically
- CHCPRP001** Develop and maintain networks and collaborative partnerships
- HLTWHS002** Follow safe work practices for direct client care

ELECTIVE UNITS

- CHCCCS004** Assess co-existing needs
- CHCINM002** Meet community information needs
- CHCCCS010** Maintain a high standard of service
- CHCCCS006** Facilitate individual service planning and delivery
- CHCPRP003** Reflect on and improve own professional practice
- CHCPRT025** Identify and report children and young people at risk
- CHCDIV002** Promote Aboriginal and/or Torres Strait Islander cultural safety
- HLTWHS006** Manage personal stressors in the work environment

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