

# CHC22015

## Certificate II

### in Community Services



#### What is the Certificate II in Community Services?

With this qualification the candidate may provide assistance and support to clients accessing a service or experiencing issues such as alcohol and/or other drug issues .

Assist people in meeting their immediate needs e.g. by providing shelter and food.

Provide short-term contact with clients in a crisis situation during which time they establish a helping relationship to define the crisis and provide referral information where appropriate. May provide ancillary services such as catering, cleaning, laundry, gardening and home maintenance.

Report directly to a supervisor and are not responsible for other workers.

**Pre Requisites** none

**Pathways** Cert III in Community Services

#### Course duration:

The hours for this course are made up of the following:

Face to face lecturing and tuition	132
Portfolio Project assessment	60
Prep and off-site assignment work	44
Additional holiday tuition	180

#### Course Content

##### CORE UNIT

##### **CHCCOM001**

Provide first point of contact

##### **CHCCOM005**

Communicate and work in health or community services

##### **CHCDIV001**

Work with diverse people

##### **BSBWOR202**

Organise and complete daily work activities

##### **HLTWHS001**

Participate in workplace health and safety

##### ELECTIVE UNITS

##### **FSKLRG11**

Use routine strategies for work-related learning

##### **HLTINF001**

Comply with infection prevention and control policies

##### **FSKOCM07**

Interact effectively with others at work

##### **CHCECE002**

Ensure the health and safety of children



#### General Notes:

- **All Students (or the school) must supply FEC with their Unique Student Identifier.**
- Students are asked to supply a USB for their studies and
- We encourage BYOD to ensure security of their work.

