

INSPIRE

(FOR YOUTH AT RISK)

If you're 15 – 17 and no longer at school, we can help you achieve your career goals with this nationally accredited course.

BSB20215

CERTIFICATE II

CUSTOMER ENGAGEMENT



- Course in customer service, computers & telephone skills
- Work experience 1 day a week for 10 weeks
- 22 week tuition period
- Supportive & friendly trainers & mentors to help you
- Lunch provided
- Rolling enrolments commence from Monday 22nd February 2019

Fees capped at \$420.00*

*The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as student service and resource fees

Mandurah

Billy Dower Centre

Classes 9.30 - 2.30
3 days a week
(Mon, Tues, Wed,)

Limited places available,
so contact now! For more
information:

08 9335 5444

di.watts@fec.org.au



Government of Western Australia
Department of Training
and Workforce Development

